

# WFDSS Helpdesk Information: WildCAD 5 Batch Upload in WFDSS and FireCode

## **Batch Upload from WildCAD 5 has been disabled in WFDSS:**

The "Upload Incident" button has been disabled as of 6/11 in WFDSS due to the proliferation of duplicate fires being submitted through WFDSS (via batch upload) and FireCode into IRWIN. While WFDSS checks for duplicates, many duplicate incidents in IRWIN were being created in FireCode after creation in WFDSS through batch upload.

At this point, all incidents for which a Fire Code is requested will automatically appear in WFDSS via the IRWIN service. The recommended workflow is to enter the incident in FireCode first and then search for it in WFDSS. Incidents that have an existing Fire Code, such as an "ABCD Misc" fire, must be manually entered into WFDSS. For fires originating in FireCode, the contain, control, and out dates must be manually entered in WFDSS, as those data elements are not tracked in FireCode.

We hope that this is a short term issue. Currently the WFDSS team is working with IRWIN and FireCode to identify solutions to duplicate fire entry that may allow the Upload Incident capability to return. We will have a meeting to discuss this issue this week (6/12) , and system modifications will follow. Until that time, the batch upload capability will remain disabled.

For centers using WildCAD 6, these issues should not occur as the CAD will be used to enter incident information and request a Firecode, and will be the authoritative source for all fire data elements with the exception of the Fire Code itself and Calculated Acres from GIS.